



**Circular R&C-CFA No.62/19-20**

**Subject: Introduction of new Bharat Fiber/DSL Broadband Combo plan 'SUPER STAR 500' with bundled 'Hotstar Premium' pack and withdrawal of PAN India Broadband plan '15GB' in all the Circles (except A&N Circle)-reg.**

1. Following have been decided by the Competent Authority:

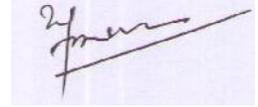
a) To introduce new Bharat Fiber/DSL Combo Broadband plan 'SUPER STAR 500' bundled with 'Hotstar Premium' pack in all the Circles (except A&N Circle).Details of the plan are as follows:

S. No.	Particulars		SUPER STAR 500
1	Bandwidth (Download Speed) subject to Technical Feasibility	For Bharat Fiber	Upto 50 Mbps till 500 GB, upto 2 Mbps beyond
		For DSL	Upto 10 Mbps till 500 GB, upto 2 Mbps beyond
2	Applicability		All users of all Circles (except A&N Circle)
3	Fixed Monthly Charges (Rs.)		949/-
4	Annual Payment Option (Rs.)		NA
5	Two Years Payment Option (Rs.)		NA
6	Three Years Payment Option (Rs.)		NA
7	Download/Upload Limit (MB/ GB) per month		Unlimited
8	Additional Usage Charges/ MB beyond free download/upload limit (Rs.)		NA
9	Free E-mail IDs/Space (Per E-mail ID)		1/1 GB
10	Static IP Address (On Request)		NA
11	Security Deposit		One Month FMC
12	Minimum Hire Period		One month
13	Telephone fixed monthly charges in Rs		NIL
14	Free Calls and Additional facility		(a) Prevailing 'Hotstar Premium' pack without additional cost.
15	MCU charges/ pulse in Rs.	(To BSNL N/W after free calls)	(b) 24 Hrs. Unlimited free calling (Local+STD) to any network within India.
		(To other N/W)	
17	ISD Charges on MCU basis		As per existing ISD tariffs

b) Terms & Conditions for providing above Broadband plan:

- Bundled Hotstar premium plan subscription will be discontinued, in case subscriber will opt out from above plan & Hotstar premium plan subscription will not be provided on migration to other broadband plan.
- The revenue share with Hotstar service provider shall be shared as per agreement.
- In case of acquiring of connections under above Broadband plan through BSNL's partner (TIPs/ 'Local MSO/LCO operators & TIPs/RWAs/Builders'), quantum of incentive shall be distributed after deduction of revenue share of Hotstar Service Provider.
- Customers who opt above Broadband plan, will not be eligible for existing Cashback scheme.
- In addition to nearest customer service center/BSNL Franchisee/Retailers/online portal, above Broadband plan can also be subscribed by calling toll free number- 1800 345 1500. ITPC shall also ensure that BSNL's Call Centers are suitably guided to take customer request, and generate advice notes for the above scheme.

- c) **To withdraw PAN India Broadband plan '15GB' for new customers in all the Circles. Existing customers under above Broadband plan shall continue. However, efforts may be made to migrate these customers to some other DSL/Bharat Fiber plans.**
2. All other terms and conditions shall remain same as per earlier circular/s and clarification issued time to time.
  3. **The Circles shall ensure to comply with all regulatory mechanism including online reporting to TRAI and also update the Circle website. Further, Circle shall ensure to maintain the TRAI guideline w.r.t. number of plans.**
  4. These instructions shall **be effective with immediate effect in all the Circles (except A&N Circle).**
  5. This circular is issued based on the approval of Competent Authority in Broadband Cell File No. 64-462/2018/BB/Tariff. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Fax No. 011-23734052).



**DGM (T&C)-CFA**

**To**

The CGMs, all Telecom Circles (except A&N Circle)/Metro Districts/ITPC Pune.

**Copy for information to: -**

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance/CA/CN/NB), BSNL.
4. All PGMs / GMs - CFA, CO BSNL.
5. All Tariff committee members [GM (NWP-CFA)/GM (CFA)/Sr. GM (Finance-CFA)], BSNL C.O.
6. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
7. GM (CFA), CO BSNL w.r.t case mark: 64-462/2018/BB/Tariff carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
8. AD OL for Hindi version.
9. CGM (ITPC), Pune for necessary changes in CDR/billing systems.
10. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
11. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
12. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
13. Guard File.



**DM (T&C)-CFA**